

# Our Performance

## AWARDS RECEIVED

### Study on Active Design for Healthier Lifestyle - Feasibility Study

- **Singapore Institute of Planners (SIP) Planning Awards 2023**  
- Joint Award by SIP & HKIP for Excellence in Planning - Special Mention
- **Hong Kong Institute of Planners (HKIP) Awards 2022 – Certificate of Merit**

‘Enhancing liveability in a compact high-density city’ is at the forefront of “Hong Kong 2030+”. One of the strategic directions is to make Hong Kong a healthy and revitalised city. With a view to mainstreaming active design consideration in the development process, a set of advisory Active Design Guidelines (ADG) was formulated under the “Study on Active Design for Healthier Lifestyle - Feasibility Study” to inspire practitioners to embrace active design concepts in planning the urban landscape and built environment, and to incorporate physical activities on daily lives so as to promote health and well-being of the citizens and enhance the liveability and sustainability of the city.



### Study on Active Design for Healthier Lifestyle - Feasibility Study - Pilot Project

- **HKIP Awards 2023 – Certificate of Merit**



To make Hong Kong a ‘healthy and revitalised city’, the ADG was formulated to help built environment professionals in understanding and applying the active design concept. For impactful changes to the built environment and the community, the ADG must be put forward as one of the design considerations in the planning and development process. To showcase how the ADG can be applied in real-life context, two pilot projects (one at the building scale and

the other at the neighborhood scale) have been taken forward by collaborative efforts among stakeholders throughout planning, design, and development processes. With the practical experience gained from these successful pilot projects, active design is poised to gain wider acceptance among the public and the development sector.

## Study on Phase One Development of New Territories North - San Tin / Lok Ma Chau Development Node - Feasibility Study

### • HKIP Greater Bay Area Planning Awards 2024 – Outstanding Planning Award



Hong Kong is committed to developing the Northern Metropolis (NM) into a “new international innovation and technology (I&T) city”. Located at the heart of NM, San Tin Technopole (STT) is strategically positioned as a hub for clustered I&T development that creates synergy with the Shenzhen I&T Zone. The planning of STT upholds the vision of “coexistence of development and conservation”

and follows a “nature-based planning approach” as its guidepost. While expanding the capacity for I&T development, we also actively create environmental capacity and optimise the use of blue and green resources, with a view to building a sustainable new I&T city that integrates industry development, ecological conservation, and a liveable community where people and nature coexist and prosper sustainably. Through comprehensive and integrated planning, STT showcases the possibility of a win-win scenario for development and conservation, setting an exemplary benchmark for future cities.

## Other Awards

### The Ombudsman’s Awards (Individual Award)



(2023)

### The Ombudsman’s Awards (Individual Award)



(2024)

### The Office of the Privacy Commissioner for Personal Data Privacy-Friendly Awards 2023 (Gold Award)





## The City Gallery

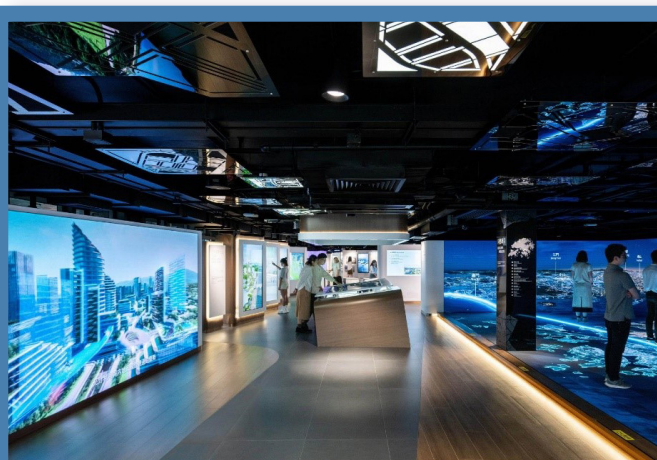
The City Gallery plays an important role in reaching out to the community to promote planning in Hong Kong, showcasing planning and infrastructure developments as well as providing a platform for exchange of ideas and development-related professionals.



## Visitation

The City Gallery received 96 067 and 111 287 visitors in 2023 and 2024 respectively.

The new exhibition on 2/F opened to the public on 23 December 2023. Through innovative, high-tech and interactive exhibits, the new exhibition, entitled “Building Hong Kong for Tomorrow”, showcases Hong Kong's macro planning, the two major strategic growth areas (Northern Metropolis and the Kau Yi Chau Artificial Island), and transportation and other infrastructure projects.



A thematic video entitled “Building Hong Kong for Tomorrow” showcasing how Hong Kong developed from a small fishing village to a metropolis



A three-dimensional topographical model showcasing four major zones of the Northern Metropolis



“Highlight Projects”: a 270-degree large LED screen interactive installation with dynamic tracking function

## Events and Activities

### Guided Tours

In 2023 and 2024, we arranged 165 and 263 guided tours for different groups respectively, including delegations/organisations from local, the Mainland and overseas, as well as professional institutes, universities, and schools.



The Director of Hong Kong and Macao Work Office of Communist Party of China Central Committee and the Hong Kong and Macao Affairs Office of State Council, Mr Xia Baolong, visited City Gallery on 15 April 2023



The Vice Minister of the Publicity Department of the Communist Party of China Central Committee and President and Editor-in-Chief of China Media Group, Mr Shen Haixiong, visited City Gallery on 29 June 2023



The delegation from the Ministry of Natural Resources of the People's Republic of China visited City Gallery on 7 April 2024

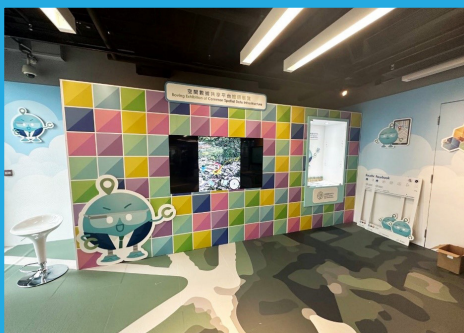


The Senior Minister of State, Ministry of Digital Development and Information & Ministry of Health of Singapore, Dr Janil Puthucheary, visited City Gallery on 24 April 2024



## Events and Exhibitions

In 2023 and 2024, we collaborated with various government departments as well as relevant organisations to host events and exhibitions, such as the “Roving Exhibition of Common Spatial Data Infrastructure”, “San Tin Technopole Exhibition”, “Loving Homeland Miniature Art Show” and “Belt and Road Office Talk” etc.



“Roving Exhibition of Common Spatial Data Infrastructure” held in April 2023



The exhibition on San Tin Technopole held in June 2023



The “Loving Homeland Miniature Art Show” organised between September and October 2024



The “Belt and Road Office Talk” organised in November 2024



## Thematic Workshops

In 2023 and 2024, the Department continued to organise creative thematic workshops for the public every month, such as “D.I.Y Mini Neon Signs Workshop”, “D.I.Y Dragon Boat Workshop” and “Ding Ding Workshop”.



The “D.I.Y Mini Neon Signs Workshop” held in May 2023



The “D.I.Y Dragon Boat Workshop” held in June 2023



The “Ding Ding Workshop” held in April 2024

## A craze for giant pandas across the city – “Panda Themed Peak Tram Workshop”

The Department organised two sessions of the “Panda Themed Peak Tram Workshop” in November 2024. The workshops engaged 94 participants.



The “Panda Themed Peak Tram Workshop” held in November 2024

## A series of celebratory activities for the 75th Anniversary of the Founding of the People’s Republic of China

A series of activities were organised between June and November 2024 to celebrate the 75th anniversary of the founding of the People’s Republic of China.

The “Urban Landscape Photo Competition cum Exhibition” engaged 153 participants, with a total of 326 submission from both the Open Group and the Student Group. All winning entries were displayed on the 4/F of the City Gallery from September to November.

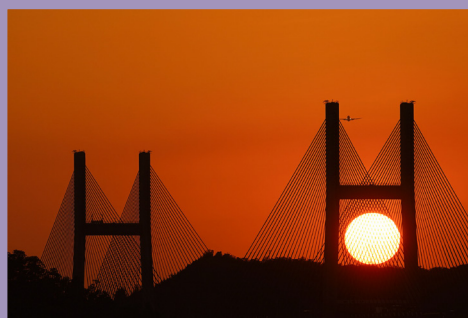
Two thematic workshops, namely the “Interconnectivity – Hong Kong-Zhuhai-Macao Bridge Model Workshop” and the “Urban Sketching Workshop” were held in September and October respectively. These workshops engaged 90 participants.



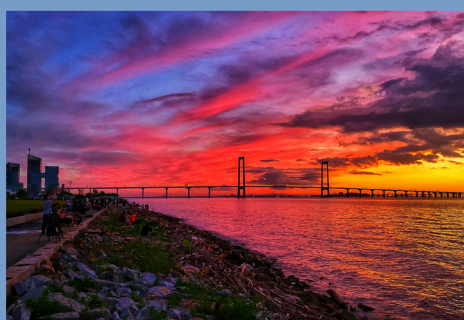
“Urban Landscape Photo Competition cum Exhibition” – Award winning entries displayed on 4/F of the City Gallery



## Award-winning entries from the Student Group



Champion



First Runner-up



Second Runner-up

## Award winning entries from the Open Group



Champion



First Runner-up



Second Runner-up



The “Interconnectivity – Hong Kong-Zhuhai-Macao Bridge Model Workshop” held in September 2024



The “Urban Sketching Workshop” held in October 2024



## Outreach Activities

Outreach activities include the “City Gallery x Tin Po Lau Traditional Crafts Outreach Workshop”, the “City Gallery x Dr. Sun Yat-Sen Museum Guided Tour”, and the “Blue House Guided Tour and Workshop”, providing participants to visit the community with an urban planning angle.



Visits to Dr. Sun Yat-Sen Museum and Blue House

## Public Engagement

The Department provided a platform for the young generation to engage the community. We continued to collaborate with the Hong Kong Federation of Youth Groups to engage youngsters to provide on-site docent services to visitors during weekends and public holidays under the Hong Kong Young Ambassador Scheme. We also continued to recruit and train students from the Master of Science in Urban Planning programme of the University of Hong Kong to serve as student ambassadors to introduce exhibits to visitors and to participate in organising workshops.



“Hong Kong Young Ambassador Scheme”



“City Gallery Student Ambassador Scheme”



Student ambassadors participating in the “Panda-Themed Peak Tram Workshop”

## Strengthen Communication via Social Media

As of 2024, there were 916 individuals registered as a Friend of the City Gallery. The public was encouraged to visit the City Gallery website and its social media platforms for the latest information and exhibitions/activities arrangement. The [Facebook](#) Fan Page of the City Gallery has reached 11 737 followers. We also promoted events and activities of the City Gallery via [Instagram](#). We would continue making use of the social media platforms to strengthen our communication with the Friends of City Gallery and the public.



### Environmental Policy

We are committed to contribute to environmental sustainability and promote a better environment for the community of Hong Kong through the formulation of planning policies and standards, the preparation and implementation of town plans as well as the promotion of green office practices in the Department. The environmental initiatives and management system adopted by the Department are in [Appendix 3](#).



### Conservation-Related Zones

The scarcity of land resulting in increasing development pressure poses threats to our natural environment. Through zoning designation, we help safeguard our natural environment against undesirable development in areas of high conservation value. As at end 2024, about 11 892 ha of land in the territory (or 19% of the land covered by statutory plans) fall within conservation-related zones on the statutory plans including “Conservation Area”, “Site of Special Scientific Interest”, “Country Park”, “Coastal Protection Area”, and “Other Specified Uses” annotated “Comprehensive Development to include Wetland Restoration Area”, “Comprehensive Development and Wetland Enhancement Area”, “Comprehensive Development and Wetland Protection Area”, “Nature Park”, “Wetland Conservation Park”, “Ecological Area” and “Conservation cum Recreation”.



## Planning Enforcement against Unauthorised Developments

Unauthorised developments (UDs) have led to environmental degradation in the rural New Territories and caused nuisance to the local communities. Problems incurred such as flooding, environmental pollution, traffic congestion have posed threat to public safety. Enforcement and prosecution actions against the UD are essential to help prevent further degradation of the rural environment (see [Appendix 4](#) for summary of enforcement and prosecution actions in 2023 and 2024). To increase public awareness and to keep the public informed of planning enforcement and prosecution actions against UD in the rural New Territories, the Department has promulgated regular information and publicity materials in the Department's website.

Such information on planning control including the prosecution action has helped to enhance public understanding and add deterrence on UD.



 Site Inspection

## Computer Aided Sustainability Evaluation Tool (CASET)

A computerised decision support system known as CASET has been developed to assist the Government's evaluation of sustainability implications of major strategic policies and projects. The outputs of CASET would provide information on the effects of policies or projects across a number of sectors for decision makers to consider. CASET has also been employed by the Department as one of the means to conduct sustainability assessment of town plans and major planning studies that may bring about significant or prolonged implications on the economic, social and environmental conditions of Hong Kong. In 2024, 24 sustainability assessments were conducted.



## Social Aspect



### Public Engagement

#### San Tin Technopole (STT)

The STT Study Team carried out public engagement between June and August 2023, with 13 briefing sessions conducted for various stakeholders (including statutory and advisory bodies, the innovation and technology (I&T) sector, professional institutes, green groups and over 500 local stakeholders), 7 roving exhibitions in Hong Kong and Shenzhen, and mobile exhibition centre (MEC) at various

locations. The public generally welcomed STT as a flagship project of the Northern Metropolis supporting the development of Hong Kong into an international I&T centre. Taking into account the public comments and latest circumstances, a Revised RODP was promulgated in February 2024 as the basis for subsequent preparation of the statutory plan for STT.



**Briefing Session with Six Professional Institutes**

#### Ngau Tam Mei (NTM)

The NTM Study Team carried out public engagement for its land use proposal between November and December 2024, with 13 briefing sessions conducted for various stakeholders (including statutory and advisory bodies, post-secondary education sector, professional institutes, green groups and local stakeholders), 11 roving exhibitions in Hong Kong, Shenzhen and Guangzhou, and MEC at various locations. The Study Team will further develop the land use proposals taking into account the views received.



**Briefing Session for Land Use Review Study for Ngau Tam Mei Area**

#### Lau Fau Shan



**Lau Fau Shan Public Engagement Activities**

We organised a 2-month public engagement exercise from March to May 2024. As part of this exercise, a series of publicity events and activities including roving exhibitions and briefings sessions with relevant stakeholders including advisory bodies, hospitality and tourism sector, information and technology sector, agriculture and fisheries sector, professional institutes, rural committees, district council, villagers, businesses operators such as those of brownfield operations, fisheries, agricultural and livestock farms, and other stakeholders were conducted.



These public engagement activities provided valuable feedback and insights to us, including the needs and expectations of the relevant industry stakeholders and the community. The public generally supported the proposals for a Digital Technology Hub and Eco-tourism initiatives, while comments were also received on the project's positioning, ecological and environmental aspects, as well as the arrangements for project implementation.

## Planning Department Outreach Programme

The 2023-24 and 2024-25 Outreach Programme, under respective themes of “The Vital Engines for Future Growth of Hong Kong” and “Driving Towards a Liveable and Vibrant World City”, exhibited panels to showcase the latest planning topics and proposals to students (including tertiary students) and provided schools with information kit. School talks with various topics, such as “Planning for Northern Metropolis” and “Planning for Kau Yi Chau Artificial Islands”, were provided to secondary schools for selection and presented by the Department’s town planners. As for visits to primary schools, brief talks on town planning and a modelling workshop were provided.

Roving exhibitions were staged in shopping centres and Government offices to provide the general public with an opportunity to know more about the Department and our work. Besides, exhibitions of MEC were staged at schools, roadside, parks, town halls, and housing estates.

In the 2023-24 Academic Year and from September to December 2024, the Department carried out 75 and 21 visits/sharings to universities, secondary schools, primary schools respectively. Together with Education Bureau, we co-organised the “Be a Teen Town Planner – Planning for a Sustainable Neighbourhood” Competition in 2023 and “Be a Teen Town Planner – Planning for a New Era Community” Competition in 2024.







■ Summer Planning School 2023 – Be a Little Town Planner



■ “Be a Teen Town Planner – Planning for a New Era Community” Competition - 2024



■ Mobile Exhibition Centre

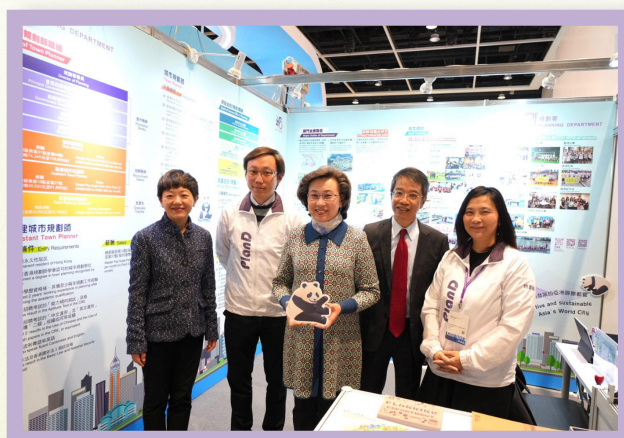




**Roving Exhibitions at Shopping Centres**

## Expo

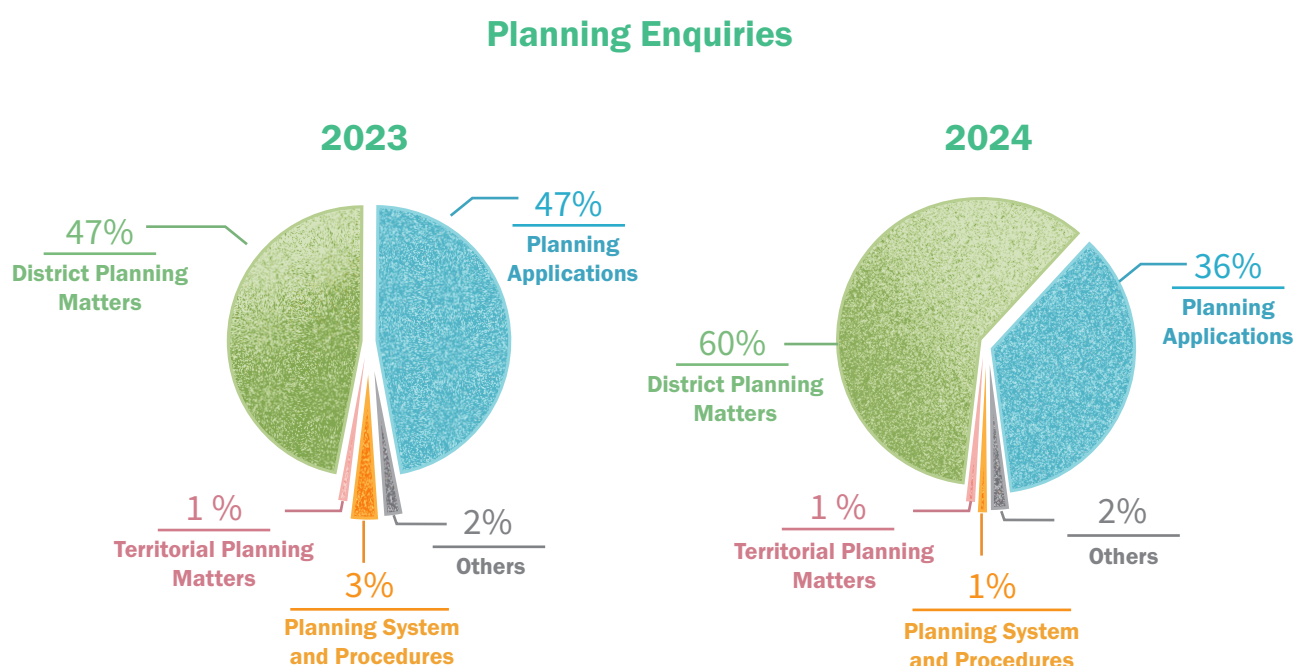
In 2023 and 2024, the Department participated in the Hong Kong Trade Development Council Education & Careers Expo, aiming to enhance the younger generation's interest in town planning related careers.





## Planning Enquiries

In 2023 and 2024, the Department handled 9 286 / 11 315 oral enquiries by telephone or in person, and 942 / 716 straightforward and 909 / 1 032 complicated written enquiries. We handled 23 / 26 applications for information under the Code on Access to Information, and replied to 1009 / 963 media enquiries. All the enquiries processed have met the targets set out in the Department's Performance Pledge. A breakdown of the types of planning matters under public enquiries is shown in the figure.



## Planning Department Website

The Department's revamped website was launched in September 2023. The enhanced design and functions facilitate more effective dissemination of planning information and allow easier browsing and searching tools for the public.

In 2024, the website of the Department ([www.pland.gov.hk](http://www.pland.gov.hk)) recorded 29 131 539 hits.

## Planning Department Social Media Platforms

In June 2024, the Department's social media platforms ([Facebook](#) & [Instagram](#)) were launched to further enhance communication and connectivity with different sectors of the community. Apart from timely disseminating of news about the Department's work to the public, we also introduce interesting planning topics in a vivid way to enhance public's understanding of town planning.



## Planning Department Volunteer Team

Established in 2022, the Department's Volunteer Team has been working with different organisations to arrange various types of volunteer activities, bringing love and care to the community and fostering an inclusive society through volunteer work.

### Charity Book Sale

The Volunteer Team joined a charity book sale event under the JC Volunteer Together Project on 25 May 2024. The volunteers assisted in duties such as sorting and conveyance of books in an effort to promote a reading culture among the general public.



### Elderly Visits



On 24 February 2024, the Volunteer Team participated in a volunteer activity co-organised by the Animal Social Enterprise and Sik Sik Yuen Ho Kin District Community Centre for Senior Citizens, and paid home visits to elderly singletons of Wing Cheong

Estate, Sham Shui Po in groups. The volunteers took the opportunity of the Spring Lantern Festival to extend care and warm regards to the elders, and chatted with them to learn about their physical conditions and daily needs. Through this activity, the volunteers gained a deeper understanding on the daily needs of elderly singletons and the caring work for abandoned animals.

### Interaction with Ethnic Minority Families

The Volunteer Team and the Multicultural Outreaching Team for InclusiON of Hong Kong Christian Service jointly organised an activity for Hong Kong's ethnic minority families on 21 October 2023 featuring health talks, interactive games and a grocery shopping session to enhance their competence in health management. The activity also helped ethnic minorities gain a deep understanding of local life and culture through exchanges and communication with the volunteers, facilitating the building of an inclusive society.





## Exchange with with Ethnic Minority Elders

On 28 September and 23 November 2024, the Volunteer Team, in collaboration with Hong Kong Christian Service under its Support to Ethnic Elderly Project, conducted cultural exchanges with ethnic minority elders. The volunteers went to multicultural shops to buy food as gifts for the ethnic minority elders living alone or with mobility problems during home visits, showing love and care to them and sharing the joy of the National Day together.



## Children Visit

The Volunteer Team visited the children living in Po Leung Kuk for occasional care every month in the second half of 2024. Communicating and interacting with the children through group activities and games, the volunteers enjoyed the weekends together with the children.



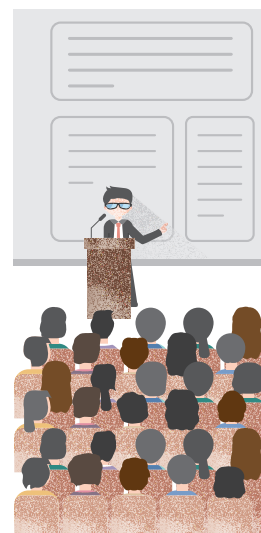


## Our Staff

### Staff Development

To widen our staff's exposure and keep them abreast of the current issues and global trends on planning development, the Department undertook the following activities in 2023 and 2024:

- job-related courses and seminars organised by the Department;
- courses and seminars run by the Civil Service College and other Government bureaux/departments;
- Occupation Safety and Health related courses and seminars run by the Civil Service College and other Government bureaux/departments;
- local conferences; and
- conferences/seminars outside Hong Kong (including REAL CORP, the buildingSMART International Standards Summit, the Walk21 International Conference, and the Smart City Expo World Congress), and duty visits to Foshan, Hangzhou, the Greater Bay Area, Sweden and Norway.



### Staff Relations and Welfare

We maintain close communication with our staff by:

- holding Departmental Consultative Committee meeting with representatives from 26 grades at regular intervals to provide a channel of communication between the staff and the management;
- having meetings with representatives of staff associations to discuss issues of concern to staff; and
- publishing a staff newsletter, "Planning Voice", to report achievements, news and views of staff.



**Planning Voice**



## Caring Organisation Logo

The Hong Kong Council of Social Service awarded the 10 Years Plus Caring Organisation Logo (2023-24) to the Department, in recognition of the Department's commitment in caring for the community, caring for the employees and caring for the environment over the past ten years.



## Inclusive Organisation Logo

The Department continued to participate in the Talent-Wise Employment Charter and Inclusive Organisations Recognition Scheme and implementation of measures to promote the employment of persons with disabilities.

## Promoting Employment of Persons with Disabilities

In 2023 and 2024, there were 16 people with disabilities employed by the Department. The Department will continue to provide equal employment opportunities to persons with disabilities with a view to facilitating their integration into the community.

## Mental Health Friendly Organisation

Since 2020, the Department has participated in the “Mental Health Workplace Charter” (the Charter), which is implemented jointly by the Department of Health, Labour Department and Occupational Safety and Health Council. The Charter aims to promote mental well-being at workplace including a respectful and positive environment, active listening and communication, encourage help-seeking, and facilitate early identification of mental distress and timely treatment. Its goal is to create an inclusive and friendly workplace environment for colleagues with mental distress. By signing the Charter, the Department vows to value and pledge in promoting a mental health-friendly workplace environment. With the efforts paid in promoting mental well-being by the Department, we are recognised as a Mental Health Friendly Organisation under the Charter.





## Community Services / Activities

In 2023 and 2024, the Department participated in a variety of community services / activities.

ORGANISER	EVENT
The Community Chest	Skip Lunch Day
	Green Low Carbon Day
	Love Teeth Day



## Awards / Commendations

### (i) Long and Meritorious Service Award Scheme

In 2023 and 2024, 44 officers were presented with 20, 30 and 40 Years' Meritorious Service Certificates respectively in recognition of their long and meritorious services.

### (ii) Commendation Scheme

In 2023 and 2024, 1 officer was commended by the Civil Service Bureau and 12 officers with outstanding services were granted Departmental Commendation Letters.





## The Secretary for the Civil Service visits the Department

The Secretary for the Civil Service, Mrs Ingrid Yeung, and the Permanent Secretary for the Civil Service, Mr Clement Leung, visited the headquarters of the Department to learn more about the Department's operation and latest developments, including guiding the use and development of land, facilitating development and district redevelopment, as well as preparing town plans.



## Planning Department Christmas Party 2023 & 2024





## Economic Aspect

The Department has undertaken territorial planning and planning studies, to provide guidance and direction for long-term development in Hong Kong.

### Territorial Planning

We have completed the 2020 Area Assessments of Industrial land in the Territory (the Area Assessment). The Area Assessment has reviewed the utilisation of private industrial buildings and made recommendations to optimise the use of land resources, including rezoning to meet the changing needs. In parallel, we continued the annual review of long-term uses for vacant school premises based on the Education Bureau's confirmation that the sites are no longer required for school use.

### District Planning

At the district level, the Department has undertaken district planning work, including the execution of various statutory town planning functions, to provide a rational pattern of land use to promote and guide development in different parts of the territory.

The Department has also served as an executive arm of TPB in preparing statutory plans, processing representations, comments and further representations on draft statutory plans and processing planning applications for development activities. In 2024, the Department processed 50 statutory plans that were amended or approved, including 24 outline zoning plans involving zoning/rezoning land for residential use. The Department also processed 7 255 representations, comments and further representations in 2024 representations and further representations. In 2024, the Department processed 1 326 applications for planning permission, 47 applications for amendments to statutory plans and 1 341 applications for amendment to approved schemes. All these proposals when completed would contribute to the development of the territory.

